

# **SMASH & NFM BENTO BITE FAQ'S**



## **Q) What material is the Bento Bite made from?**

A) The outer case is ABS (extra tough plastic) and the inner tray and snack pot are Polypropylene (PP)

## **Q) Is it BPA free?**

A) Yes, all SMASH products are BPA free.

## **Q) What are the dimensions of the Bento Bite?**

A) 230mm wide x 65mm high x 1165mm deep

## **Q) What is the capacity of the Bento Bite?**

A) Bento Bite is 1100mL & Snack pot is 85mL

## **Q) How do I keep my lunch cool and fresh using the Bento Bite?**

A) Always use the custom internal ice brick to keep food cool and fresh. Simply follow these easy instructions for best thermal results:

1. Remove the ice brick and freeze overnight
2. Place back in your lunch box under the internal tray, in-line with the ice brick locator markings
3. Replace the internal tray back in place
4. For optimum temperate control, pack your Bento Bite in an insulated lunch bag.

## **Q) Is there an insulated bag that the Bento Bite fits into?**

A) The Bento Bite fits into the Smash Nude Food Movers Light Lunch Bag and The Fridge:

- Smash Nude Food Movers Light Lunch Bag is available from:
  - BIGW all year round
  - Coles and during Back to School 2019 and all year from Feb 2019
  - Spotlight during Back to School 2019
- The Fridge is available from:
  - Coles during Back to School 2019
  - Officeworks during Back to School 2019

## **Q) What is the best way to clean the Bento Bite?**

A) To prolong the life of the product we recommend hand washing in warm soapy water and avoiding any abrasive soaps or scouring pads as this will affect the Vegemite decal. We recommend allowing the Bento Bite to dry thoroughly after each wash and storing with the lid open.

## **Q) Is it dishwasher safe?**

A) Yes, the internal tray and snack pot are both top rack dishwasher safe. Remove these items from the outer case before dishwashing. The outer tray is not dishwasher safe so hand washing is recommended.

## **Q) Is the Bento Bite covered by a warranty?**

A) Yes, all SMASH products are covered by a 12-month manufacturer's warranty which is redeemable at the place of purchase. Please retain all receipts as proof of purchase and present them to the retailer for claims.

## **Q) Can the Bento Bite be put in the freezer?**

A) Yes, the Bento Bite is freezer safe.

**Q) Can the Bento Bite be put in the microwave?**

A) Yes, the inner tray and snack pot are microwave safe. The snack pot lid must be removed before microwaving. The outer case is NOT microwave safe.

**Q) Can the inner tray be removed?**

A) Yes, the inner tray can be removed for cleaning purposes.

**Q) What is included with the Bento Bite?**

A) Included in the Bento Bite outer case you will find:

- 1 x removable inner tray
- 1 x leak proof snack pot
- 1 x removable custom ice brick (under the inner tray)

**Q) Is the Bento Bite leak proof?**

A) The outer seal on the Bento Bite is leak proof and the internal compartments are spill resistant. To ensure a secure internal and external seal we recommend following these instructions when packing your Bento Bite:

- To ensure the lid closes securely and to prevent spills between compartments, allow a 5mm gap between your food and the top of the compartment when packing your lunch box.
- While the Bento Bite is suitable for wet foods of a thick consistency, we recommend packing runny wet foods (such as yoghurt and tinned fruit) in the leak proof snack pot included with your Bento Bite purchase.
- Not suitable for watery foods like soup or watery dressings.

**Q) Does a whole apple fit in the Bento Bite?**

A) Yes, a mini / lunch box size apple fits in the top left compartment of the tray. The snack pot will have to be removed.

**CARE INSTUCTIONS:**

**OUTER CASE**



**INNER TRAY**



\*REMOVE FROM OUTER CASE BEFORE MICROWAVING  
\*PACK RUNNY WET FOODS IN LEAK PROOF SNACK POT PROVIDED FOR EXTRA PROTECTION.  
\*NOT SUITABLE FOR WATERY FOODS LIKE SOUP.